

# HAMILTON COUNTY SENIOR PATIENT NAVIGATION

**ARE YOU OVER 60?**

**DO YOU LIVE IN HAMILTON COUNTY?**

**DO YOU NEED FREE HELP WITH...**

- Housing
- Utilities
- Food
- Medication
- Transportation
- Finances
- Healthcare
- Insurance
- Mental Health



**PATIENT NAVIGATION SERVICES ARE *FREE* TO  
ALL RESIDENTS OF HAMILTON COUNTY AGE 60+**

**LET US HELP YOU STAY INDEPENDENT AT HOME.**

**Call Us Today at 1-800-616-3718**



5566 Cheviot Road  
Cincinnati, OH 45247  
Office: 513-618-8300  
Toll Free: 866-834-4712  
Fax: 513-618-8319

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## You could receive...

- Individualized goal planning with supportive coaching.
- Health education & personal guidance about steps towards prevention and early detection.
- Explanations of Insurance Coverage including Medicaid and Medicare.
- Connections to community resources including home health services, housing, utility assistance, meals and transportation.
- Electronic or telephonic appointment reminders.
- Support at medical appointments.

Discuss these and other needs with your Patient Navigator today!



## What is Patient Navigation?

The world of healthcare is complicated and ever-changing. Patient Navigation is a personalized service to help guide you through these otherwise confusing activities, connecting you with the providers and services you can depend on to stay healthy.

Your Patient Navigator will listen and work with you as a team to create goals that address the problems you are facing.

Patient Navigators offer personal guidance on all aspects of the healthcare system. Whether you would like help finding home care services, scheduling appointments or better understanding your benefits and program eligibility, a friendly partner is available to help.

## Who is eligible?

Any senior resident of Hamilton County (60 years of age or older) is eligible for Patient Navigation.

## Are participants required to pay for services?

No. Funding for Patient Navigation Services has been made available through the Hamilton County Senior Services Levy, and there is no fee to participate.

## How can I get connected?

Call toll-free 1-800-616-3718 to contact CareStar to make a direct referral by telephone, OR complete and submit the referral form on the reverse side of this page.

A CareStar Patient Navigator will call you when your referral is processed and will schedule a meeting at the time and location of your choice to get your services started.



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